



With us, it's personal.

RE: EDI Function Acknowledgement (FA 997) for Purchase Order Transaction (850) received from Rite Aid.

Dear Trading Partner,

The purpose of this notice is to reaffirm our EDI policy and procedures as it pertains to the Rite Aid Purchase Order Transaction (850) and the return of the FA 997. The objective here is to insure we are advised of any EDI errors pertaining to the Purchase Order through the FA 997. We would like to reiterate the following:

- A. General vendor requirements as it pertains to the EDI compliance and performance can be accessed through our Supplier Portal website at <http://extsupplier.riteaid.com>.
- B. Current Purchase Order Transaction (850) mapping specifications have been recently updated and are available on our web site through the Supplier Portal referenced above. Go to the section entitled *EDI/B2B Trade Services* as well as, through our Fax-on-demand service at 888-796-3686.
- C. If a Purchase Order (850) is sent that fails EDI processing and validation the vendor will be expected to return an EDI Functional Acknowledgement (FA 997 and adhere to the standards below.

1. FA 997 with errors:

The following segments are to appear in the FA 997 identifying errors, and the location of each error.

AK2 – will identify the transaction and the transaction ID number. will identify the segment, record position, and Loop ID.

AK4 – will identify the Element position and the ID number, syntax error code (which can be found in the X12 standards) and the data sent in error.

AK5 – will contain an acknowledgment code of “E” (Document accepted with errors).

2. FA 997 rejected Purchase Order:

AK5 - will contain an acknowledgment code of “R” (Document rejected)

- Refer to the X12 standards reference guide for further explanation of the 997 Transaction and its elements.

- D. After the initial notification the error will be addressed and corrected.
- E. If there is no response or corrective action to the reject notification – then please email edi@riteaid.com or call for immediate action.

Rite Aid will adhere to the same policy stated above in section C1 and C2 for returning the Functional Acknowledgement (997) for all transactions sent to us including the 810 invoices and 856 ASN'S. It will remain the responsibility of the vendor to monitor and correct the errors on the returned 997.

Thank you,

Rite Aid
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